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You can cancel your subscription at anytime, however once your order for prints is submitted for the calendar month, the subscription can not be discontinued until the following calendar month when your subscription is renewed.

Lightbox Creative Services Inc. does not offer refunds on partially paid subscriptions.

To redeem the photoshoot offered with the annual plan, please contact our support team at support@lightboxcs.com to schedule. For daycare customers to redeem their 15% off discount, the provided voucher code must be entered into the cart prior to check out through our online store at lightboxcsstore.com.

Please note: images will be printed in the exact format that they are uploaded. Minimal pixel size for uploaded images must be 1812x2264 pixels or greater to ensure proper print quality. Lightbox Creative Services Inc. does not offer any additional editing services to uploaded images.